

## **TORCHGRIP Product Warranty (by TecDriven, LLC)**

### **Satisfaction Guarantee**

If you are not completely satisfied with your TORCHGRIP product, you may return it for a full refund within 30 days of purchase.

### **Our Limited Warranty**

TecDriven, LLC ("TecDriven) warrants TORCHGRIP products against all defects in material and craftsmanship for a period of 90 days from date of purchase by the original consumer purchaser. TecDriven will, at its option, repair or replace a defective product.

### **How to Make a Warranty Claim**

In the event you need to make a claim, you can email us at [info@tecdriven.com](mailto:info@tecdriven.com) with you order number, photo(s) of your product issue and a brief description of the problem. See the following exclusions to warranty claims prior to making a claim. TecDriven reserves the right to charge a small shipping and handling fee in the event a claim is fulfilled.

### **Not Covered Under Warranty**

- Damage to your electronic device, case/shell, folio or any other personal property in any circumstance or event. It is recommended that you have your device insured for damage for any cause.
- Normal wear and tear or any damage, failure or loss caused by:
  - Accident, misuse, neglect, abuse or improper installation.
  - Modifications to the product by anyone other than TecDriven.
  - Failure to follow instructions or warning on the installation guide.
  - Any natural occurring surface marks on metalized product parts.
- Dealer installation labor charges.
- TecDriven is not liable for incidental or consequential damages. Repair or replacement of defective TecDriven products is the sole remedy under this warranty.